



My Omni Housecalls

**P. O. Box 77214
Greensboro, NC 27417
336-706-6614**

Office and Financial Policies

We are honored to be your medical provider and strive to meet your needs. Please review our policies and keep a copy for your review.

Insurance:

We will bill your insurance for each visit. We ask that you have all insurance cards at time of service. If your insurance require a copay at time of visit, please have available at time of service. I do understand that I am responsible for any deductibles or other out of pocket expenses. You will received an Explanation of Benefits (EOB) that will explain your coverage.

Referrals:

Your insurance may require prior authorization for some testing and procedures. Please allow time for this process to complete. We will refer you to specialist when needed. Please understand that your are required for any financial obligations to these entities.

Self Pay:

If you do not have insurance, My Omni Housecalls, will work with you for payment of services. You will be responsible for all payment arrangements. A late fee may be processed after 30 days for non-payment. If payment is not received within 90 days, your account may be turned over to other collections agencies.

Canceled Appointment:

If you cannot keep your appointment, please call within 24 hours to reschedule. This allow time for schedules to be readjusted. If appointments are repeatedly missed, visits may be discontinued with notice.

Disability and Insurance Forms:

Please allow 3 to 5 days to complete any disability or other outside agency forms. FL-2s and other required forms for medical care are not included. A fee of \$2 per page, up to \$15 will be charged. This fee must be paid before forms are completed.

Medical Records:

If there is a request for medical records, a consent must be completed. Please allow 30 for this request to be completed. You are entitled to a copy of your medical records. All records fee will be based upon current rules by the state.

HIPPA:

We abide by all laws and regulations when it comes to your privacy. You/Parent/Guardian are required to sign consent of notification of your Privacy Rights.

Prescription Medications:

Please contact pharmacy for all medication refills

Account Balances:

As stated before, My Omni Housecalls, will work with anyone who do not have insurance with a payment agreement. Any account balance that has not been paid on will be turned over to a collection agency. A separate fee will be assessed of 15%. Once an account is placed into collections, these fees cannot be reversed.