

City of Sunnyvale

NEW
RESIDENT
GUIDE
2010

The Heart of the Silicon Valley™

It's
all
Here!

DOWNTOWN
SUNNYVALE



Sculptures of fruit welcome visitors to Sunnyvale's Plaza del Sol, recalling the city's agricultural past.



The City of Sunnyvale lies at the Heart of the Silicon Valley. Forty miles south of San Francisco and 10 miles north of San Jose, Sunnyvale is less than an hour from the Pacific Ocean, and close to California's famous redwood forests and beautiful Lake Tahoe in the Sierra Nevada for summer exploring and winter skiing.

THE CITY OF
Sunnyvale
CALIFORNIA



City of Sunnyvale

NEW RESIDENT GUIDE



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The park system was designed so every neighborhood was within walking distance of a park.

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A quick guide to getting started in Sunnyvale.

■ **Police / Fire Emergency:** Dial 911.
If calling by cell phone, dial (408) 736-6244.

■ **24-Hour Grocery Stores:**

Safeway:

785 El Camino Real (408) 481-3306
639 S. Bernardo Ave. (408) 732-5900
1601 Hollenbeck Ave. (408) 733-8251

■ **24-Hour Pharmacies:**

Walgreens: 780 E. El Camino Real (408) 738-9430

■ **Telephone Service:**

ATT: Residential: (800) 310-2355,
Business/Commerical: (800) 750-2355,
www.att.com

■ **Cable TV Service:**

Comcast: (800) 945-2288
www.comcast.com

■ **Gas and Electricity Service:**

Pacific Gas & Electric (PG&E): (800) PGE-5000
www.pge.com

■ **Water Service:** Provided by City of Sunnyvale Utilities.

Residential: (408) 730-7400
Business/Commerical: (408) 730-7681
www.sunnyvale.ca.gov

■ **Garbage and Recycling Service:** Provided by Specialty Solid Waste & Recycling on behalf of the City.

Residential: (408) 730-7400
Business/Commerical: (408) 730-7681 (Garbage)
Business/Commerical: (408) 565-9900 (Cardboard)
www.sunnyvalerecycles.org

■ **Department of Motor Vehicles (DMV):** Register vehicles, obtain or renew driver's licenses.

(800) 777-1033, www.dmv.ca.gov

■ **Post Offices:** You can change your address online by visiting moversguide.usps.gov.

(800) ASK-USPS
141 S. Taaffe St.
580 N. Mary Ave.
526 W. Fremont Ave.

■ **Voter Registration:** Contact the Santa Clara County Registrar of Voters at (408) 299-VOTE or www.sccvote.org



Welcome Home.

Welcome to Sunnyvale.

Residents and businesses of the City of Sunnyvale take great pride in being a part of this progressive, well-managed and nationally recognized Silicon Valley community.

Visitors and residents enjoy Sunnyvale's beautiful, clean suburban setting, efficient, high-quality city services, low crime rate, quality schools and 18 prize-winning parks.

Through its innovative and cost effective Public Safety Department concept, which combines traditional fire and police functions into one department, the city offers its citizens and businesses an award-winning record of safety and efficiency.

Some of the nation's most successful business and industrial leaders are located in Sunnyvale, including AMD, Network Appliance and Yahoo!. Residents can drive within an hour to many distinguished educational institutions, including Stanford University, San Jose State

University, Santa Clara University and University of California. Foothill, De Anza, West Valley and Mission Community Colleges and Cogswell College are only minutes away, offering high quality community college classes and programs.

Sunnyvale's commitment to every citizen within the community sets it apart. High quality parks, a full-service library, promotion of cultural arts activities and strong support for maintenance and repair of public facilities reflect this commitment.

The City is less than an hour from the Pacific Ocean, and close to California's famous redwood forests and beautiful Lake Tahoe in the Sierra Nevada for summer exploring and winter skiing.

In the greater Sunnyvale area, theaters, concert halls, museums, libraries and art galleries fill the most demanding cultural needs.

The city offers shopping convenience and variety with more than 49 neighborhood and regional centers, including downtown shopping and dining at Murphy Avenue, a unique and historic business district.

Welcome to Sunnyvale, the Heart of Silicon Valley!



Sunnyvale Facts

A Brief History of Sunnyvale

Sunnyvale's history has always been based on its economy. Initially, the area's vast open space and fertile

soil were ideal for the fruit orchards that supported the settlement's first residents. With the arrival of the railroad in 1864, the economic base of the community was able to expand, as canneries to process the fruit from the

surrounding orchards were built near the rail lines. In 1906, the Hendy Iron Works relocated from San Francisco to Sunnyvale, continuing the area's industrial development.

By 1940, the population had grown to about 4,400 and the Hendy Iron Works

was taken over by Westinghouse to support the war effort. After the war, the defense-related industry arrived, capitalizing on the pleasant climate and Moffett Naval Air Station. Lockheed Missiles & Space Company moved to Sunnyvale in 1956, and soon became Sunnyvale's largest employer. The 1950s and 1960s be-

From its humble beginnings as a small agricultural settlement in 1845, through its incorporation as a city in 1912, Sunnyvale has grown to become the Heart of Silicon Valley. Change has been constant – and sometimes dramatic.

came the periods of largest growth for the community, resulting in a population of 96,000 in 1970.

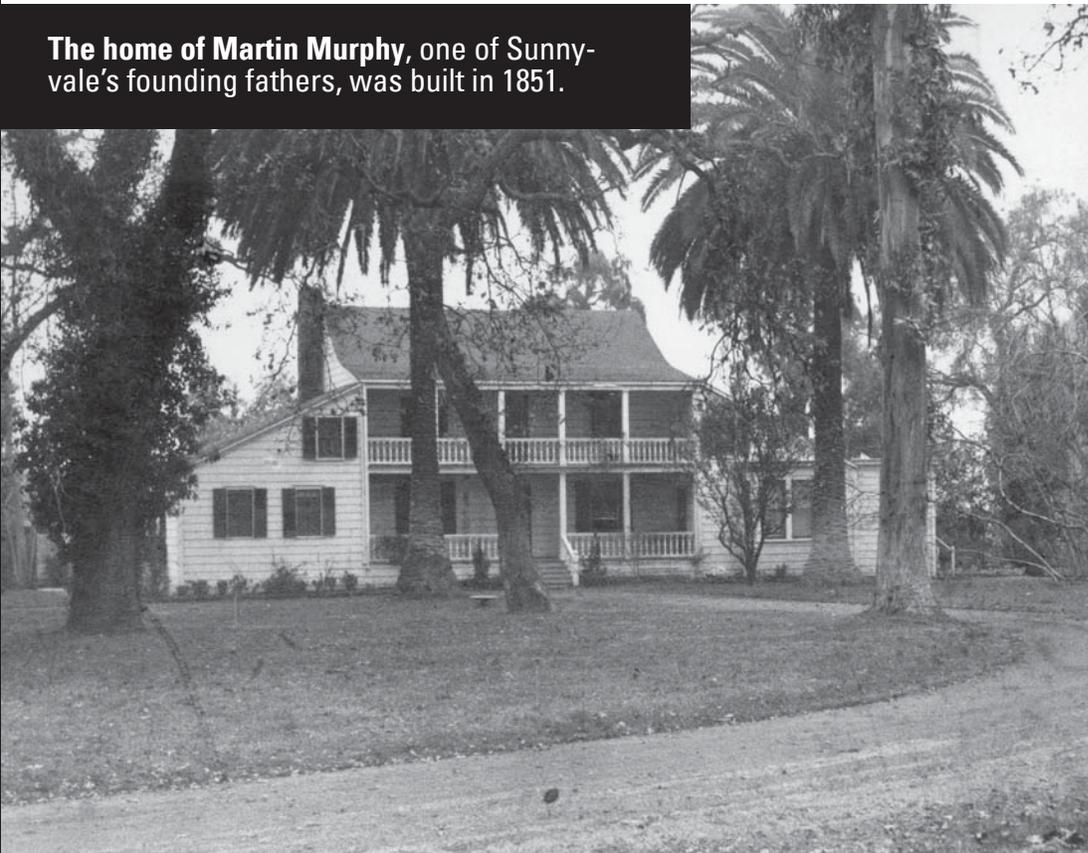
The defense era gave way to the high-tech era when the microprocessor was introduced in 1971. During the years that followed, compa-

nies with foresight saw the potential of computers and the power of semiconductors. The City became the nexus of research, development and manufacturing that created Silicon Valley, and that legacy continues today in the era of the Internet. ■

SUNNYVALE AT-A-GLANCE

- **Region:** The Heart of Silicon Valley
- **Size:** 24 Square Miles [Second largest city in Santa Clara County, fifth largest in the San Francisco Bay Area]
- **Temperature:** 71° (July) to 53° (January)
- **Residential Population:** 140,450 (Source: State Department of Finance)
- **Number of Businesses:** Approximately 7,879
- **Workforce:** Approximately 118,500
- **Daytime Population:** 230,000
- **Average Household Income:** \$79,926
- **Education:** 67 percent college educated
- **Libraries:** 1
- **Golf Courses:** 2
- **Parks:** 20
- **Elementary, Middle and High Schools:** 26 (public & private)
- **Tennis Courts:** 51 (16 at the world-class Tennis Center, and 35 at 15 other locations)
- **Sports Fields:** 132 multi-purpose
- **Restaurants:** 315
- **Shopping Centers/Complexes:** 52
- **Major Hotels:** 10 (total of 3,340 rooms and 38,000 sq. ft. of meeting space)
- **Annual Events:** Art & Wine Festival, Summer Music Series, Hands On the Arts, Downtown Association Holiday Tree Lighting, State of the City Address

The home of Martin Murphy, one of Sunnyvale's founding fathers, was built in 1851.



Sunnyvale Facts

Sunnyvale City Government

The City of Sunnyvale operates under a council – manager form of government. Council, as the legislative body, represents the entire community and is empowered by the City Charter to formulate Citywide policy.

Seven Councilmembers are elected at large by City voters for numbered seats and serve a four-year term. The City Charter limits Councilmembers to serving two consecutive terms. The mayor and vice mayor are selected from among the ranks of Council and serve one-year terms.

The city manager is appointed by Council and serves as the chief executive officer responsible for day-to-day administration of City affairs and implementation of Council policies.

The city attorney, also appointed by Council, advises and represents the City and Council in all legal affairs.

The City Council generally meets every Tuesday evening beginning at 7 p.m. Often Council will hold study sessions prior to the regular meetings to review specific issues in depth. With few exceptions as allowed by law, all Council meetings are



The Sunnyvale City Council meets most Tuesday evenings at 7 p.m.

open to the public.

Every effort will be made to ensure that residents have ample opportunity to address Council. At the beginning of the meeting, time is set aside for public announcements of upcoming community events or programs. Speakers are limited to three minutes and no Council discussion or action will be taken at that time.

The public has the opportunity to speak on all items listed on the agenda prior to Council taking final action. Once the mayor has opened the item for discussion, residents wishing to speak should approach the front podium, state their name, and direct questions or comments to the mayor.

During the public comment period, residents may address Council on issues or concerns not included on the agenda. At that time, Council may discuss these

items with residents or direct staff to handle matters involving regular City services. Any necessary Council action would be placed on a future agenda for full public consideration.

Applause or other displays of approval or disapproval are inappropriate during City Council proceedings, and are strongly discouraged.

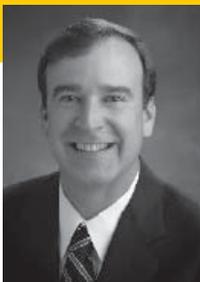
The agenda is the official guide for City Council meetings. Prepared by staff in consultation with Council, the agenda includes current legislative and policy issues that must be reviewed by the full Council. By law, Council cannot take action on items or issues not listed on the agenda.

Items are usually placed on the agenda at the request of Council or staff members. Citizens who would like Council to review a particular item should send a formal written request to the Office of

The Sunnyvale City Council



■ **Melinda Hamilton**
Mayor
Term Expires 2011



■ **Christopher R. Moylan**
Vice Mayor
Term Expires 2013



■ **Otto Lee**
Councilmember
Term Expires 2011



■ **Seat 6**
Vacant



■ **Anthony (Tony) Spitaleri**
Councilmember
Term Expires 2013



■ **David Whittum**
Councilmember
Term Expires 2011



■ **James Griffith**
Councilmember
Term Expires 2013

Sunnyvale Facts

City Government, continued

the Mayor. The Mayor will review the item and the citizen will be notified of any pending Council action or follow-up.

Agendas are published in the *San Jose Mercury News* on Mondays prior to Council meetings. The agenda is posted in the Library and outside the City Hall lobby at least 72 hours prior to any regular Council meeting. Copies of the related staff reports are also available in the Library after 10 a.m. on Saturdays, in the City Clerk's office after 8 a.m. the Monday before Council meetings, and on the night of the meeting on tables located in the rear of Council Chambers. Agendas, minutes, and reports also are posted on the City's Web site at www.sunnyvale.ca.gov. Council meetings are televised live on KSUN-15, the City's government access cable TV channel. Meetings also are replayed Wednesday evening at 7 p.m., and Saturday and Sunday afternoons at 4 p.m. Videotapes of the meetings can be checked out from the Sunnyvale Library.

Boards and Commissions

Boards and commissions advise the City Council on policy issues. All meetings are open to the public. Agendas are posted on the City Web site, in the City Library, and in the City Hall lobby at least 72 hours prior to any regularly scheduled meeting. Applications may be obtained from the City Clerk, 603 All America Way, Sunnyvale, (408) 730-7483 or at BoardsAndCommissions.insunnyvale.com.

- **Arts Commission:** Meetings are held on the third Wednesday of the month at 7 p.m. in the Council Chambers.
- **Bicycle and Pedestrian Advisory Commission:** Meetings are held on the third Thursday of the month at 6:30 p.m. in the West Conference Room at City Hall.
- **Board of Building Code Appeals:** Meetings are held only as necessary, on the third Wednesday of the month at 6 p.m. in the West Conference Room at City Hall.
- **Board of Library Trustees:** Meetings are held on the first Monday of each month at 7 p.m. in the Library Program Room. If the first Monday is a City observed holiday, the meeting will be held on the second Monday of the month in the Library Program Room.

- **Heritage Preservation Commission:** Meetings are held on the first Wednesday of every other month beginning in January (and on the first Wednesday of alternate months when needed) at 7 p.m. in the West Conference Room at City Hall.
- **Housing and Human Services: Commission** Meetings are held the fourth Wednesday of each month at 7 p.m. in the West Conference Room at City Hall.
- **Parks and Recreation Commission:** Meetings are held on the second Wednesday of each month at 7 p.m. in the Council Chambers at City Hall.
- **Personnel Board:** Meetings are held only as necessary, on the third Monday of each month at 5 p.m. in the Council Chambers at City Hall.
- **Planning Commission:** Meetings are held the second and fourth Monday of the month at 8 p.m. in Council Chambers. Study sessions are held prior to the Commission meetings at 7 p.m. in the West Conference Room at City Hall.
- **Sustainability Commission:** Meetings are held the second and fourth Monday of the month at 8 p.m. in Council Chambers. Meetings are held bi-monthly beginning in January on the third Monday of the month at 7 p.m. in the West Conference Room at City Hall. If the third Monday is a City observed holiday, the meeting will be held on the third Tuesday of the month at 7 p.m. in the West Conference Room.



The State Capitol in Sacramento

ELECTED REPRESENTATIVES

County Government

■ Santa Clara County Board of Supervisors

Supervisor Dave Cortese, District 3
(408) 299-5030

Supervisor Liz Kniss, District 5
(408) 299-5050

State Government

■ Governor:

Jerry Brown
(916) 445-2841
governor@governor.ca.gov

■ State Assembly:

Paul Fong, District 22
(408) 277-2003 (local)
(916) 319-2022 (Sacramento)

■ State Senate:

Elaine Alquist, District 13
(408) 286-8318 (local)
(916) 445-9740 (Sacramento)

Federal Government

■ U.S. House of Representatives

Anna G. Eshoo (D), California 14th
(408) 245-2339 (local)
(202) 225-8104 (D.C.)

■ U.S. Senate

Barbara Boxer (D)
(415) 403-0100 (San Francisco)
(202) 224-3553 (Washington, D.C.)

Diane Feinstein (D)

(415) 393-0707 (San Francisco)
(202) 224-3841 (Washington, D.C.)



Transportation

Getting around is easy with the Bay Area's extensive public transportation network.

Sunnyvale is located at the crossroads of four of the South Bay's major freeways and expressways. Three international airports are all within easy, direct freeway access. Sunnyvale is a commute and multimodal transit hub for Caltrain commuter rail, Amtrak, Valley Transportation Authority (VTA) Light Rail Service, as well as the Greyhound bus lines.

AIRPORTS

■ Norman Y. Mineta San Jose Int'l Airport (SJC)

Located in San Jose near the intersection of U.S. 101, I-880 and Highway 87, approximately nine miles from Sunnyvale. (408) 277-4759, www.sjc.org

■ San Francisco International Airport (SFO)

Located 15 miles south of downtown San Francisco, off of Highway 101, approximately 30 miles from Sunnyvale. (650) 821-8211, www.flysfo.com

■ Oakland International Airport (OAK)

Located 10 miles south of downtown Oakland of I-880, approximately 38 miles from Sunnyvale. (510) 577-4000, www.oaklandairport.com

BUS AND LIGHT RAIL SERVICE

■ VTA (Valley Transportation Authority)

VTA serves San Jose and Santa Clara Valley with 69 bus routes and a light-rail system. Service extends northwest to Menlo Park, northeast to Fremont Bay Area Rapid Transit (BART) Station, southwest to Saratoga and southeast to Gilroy. In conjunction with Metro (Santa Cruz Metropolitan Transit District), VTA also operates the Highway 17 Express Bus from downtown San José to Santa Cruz, with one stop in Scotts Valley. A free shuttle, the VTA/SJC Airport Flyer (VTA Line 10), connects the Norman Y. Mineta San José International Airport with the Santa Clara Caltrain and San José Metro Light Rail stations. (408) 321-2300, (800) 894-9908, TDD (408) 321-2330, www.vta.org

■ Outreach

Provides door-to-door paratransit service for seniors and disabled riders in Santa Clara County. (408) 436-2865, www.outreach1.org

RAIL SERVICE

■ Caltrain

Provides commuter train service between San Francisco and San Jose and Gilroy. (800) 660-4287, TDD (650) 508-6448 www.caltrain.com

■ Amtrak

Provides nationwide train service. The closest station to Sunnyvale is in Santa Clara near Great America Parkway. (800) USA-RAIL, www.amtrak.com



HOUSING

For decades, Sunnyvale has been a regional leader in addressing housing needs in Silicon Valley.

To meet the need for affordable housing the City offers innovative solutions, such as affordable rental and purchase programs and low-interest loans and grants.

Sunnyvale has also been active in addressing issues of neighborhood quality. We offer a number of creative financing programs to assist property owners in making building improvements. Our programs include low-interest home repair loans and deferred payment loans, as well as grants for home improvement. Each is designed to make needed renovations affordable for low to moderate income homeowners or for disabled low income tenants. The range of services is designed to help make property improvements as easy as possible. With assistance from the City of Sunnyvale you can make repairs while improving the value of your property.

For more information on housing, contact one of the following organizations:

- **Catholic Charities Shared Housing Program, (408) 325-5277**
- **Shelter Bed Hotline (Project SHARE) (800) 7-SHELTER [774-3583]**
- **Rotating Shelter Program (408) 255-8033**
- **Project Sentinel (Housing Mediation) (408) 720-9888**



The SMART Station serves the cities of Sunnyvale, Mountain View and Palo Alto

Utilities

Sunnyvale operates its water, sewer and garbage utility services as separate, self-supporting enterprises. As such, they receive no support from tax revenues, and are funded entirely through user fees.

Because the City's water, sewer and garbage operations are separate municipal enterprises, rates for these services cover the costs of capital improvements, maintenance, current operations, debt and state and federal regulatory requirements. Each year, the City reviews the current and future needs of each utility service and the City Council adopts rates to cover these costs at a public hearing.

Wastewater Utility

The City of Sunnyvale owns and operates its own water pollution control plant and collection system to serve the residents and businesses of Sunnyvale. The collection system transports sewage from residences, businesses and industry to the Water Pollution Control Plant (WPCP). The WPCP provides advanced wastewater treatment, safe for discharge to south San Francisco Bay, as well as producing recycled water for landscape irrigation and some industrial use. Staff are available

around the clock, every day of the year, to respond to emergencies related to sewage collection and treatment.

Garbage, Recycling and Hazardous Waste

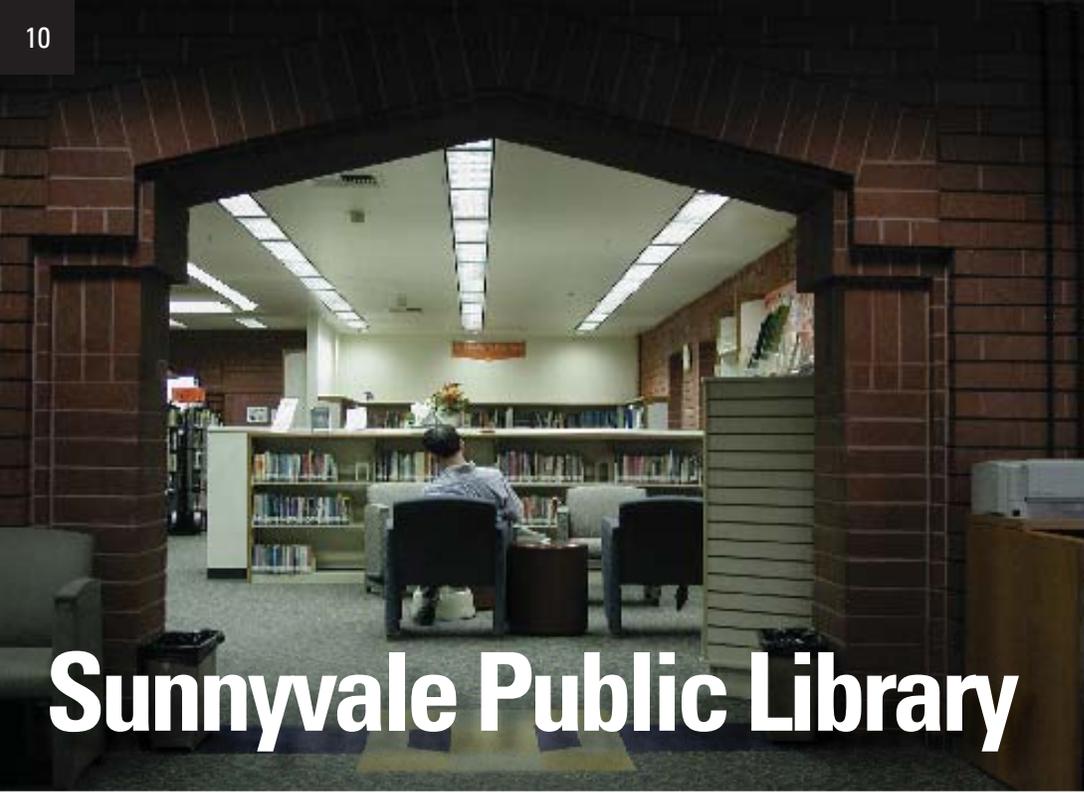
Sunnyvale residents and businesses have their garbage collected by Specialty Solid Waste and Recycling. The company provides residents with separate wheeled carts for garbage, recycling and yard waste. The garbage container provided are available in three sizes: 35, 65 or 95 gallons, and may be selected at the time of starting service. The City also offers a number of different options for occasions when residents have extra garbage that doesn't fit in their cart. For more information, or to start garbage services, call the City's Utility Billing Office in the Department of Finance at (408) 730-7400.

For more information about recycling, visit www.sunnyvalerecycles.org.

Have a question about your water service or your solid waste and recycling service? Call one of the following numbers Monday through Friday, 8 a.m. to 5 p.m. for more information.

- **Single Family: (408) 730-7400**
- **Commercial: (408) 730-7681**
- **Apartment / Condo: Call your management company or owners' association**





Sunnyvale Public Library

A wealth of information at your fingertips

The Sunnyvale Public Library, located at 665 West Olive Avenue, is a vibrant community space where the public has equal access to a vast diversity of ideas, information, knowledge and entertainment. Services, programs and collections are designed to inform and delight residents of all ages, backgrounds and educational levels.

The Library offers an extensive array of materials, including books (fiction, nonfiction, large print), DVDs, videos, CDs, books on tape and books on CD, magazines, newspapers and online databases. Other items include Sunnyvale history special collections and materials in many languages such as Chinese, Farsi, Hindi, Japanese, Korean, Russian, Spanish and Vietnamese.

Library cards are free to all California residents. Checkout periods range from three days to three weeks. One may borrow materials for free, however, there are fees for reserving materials, keeping an

item longer than the checkout period, losing or damaging material, interlibrary loan and feature film checkout.

Children's and Teen Services encourages reading and supports learning by offering special programs, school visits, an annual summer reading program, a readers' advisory program, stories read over the phone in English and Spanish, and assistance with school research or exploring a topic of interest.

Adult Services strives to help all community residents find and use the information they need by answering questions in-person, over the phone and online. They also teach information-searching skills, creating easier access to the collections with subject guides and speaking at community group meetings or event in order to make the most out of the Library's services and resources.

Visit Sunnyvale Library online at www.sunnyvalelibrary.org to check your account, browse, renew and reserve materials, access full-text magazine and newspaper articles, learn about upcoming events and much more.

Special Outreach Services (SOS) is a program designed to provide Library material selection and delivery to readers who are homebound. All Sunnyvale residents who are unable to get to the Library because of age or physical disability may enroll in SOS.

LIBRARY CONTACTS

■ **Sunnyvale Public Library**
665 West Olive Ave.
(408) 730-7300

■ **Library Hours:**
Monday – Thursday:
10 a.m. – 9 p.m.
Friday – Saturday:
10 a.m. – 6 p.m.
Sunday: noon – 6 p.m.

■ **Administration**
(408) 730-7316

■ **Borrower's Records**
(408) 730-7303

■ **Children's and Teen Services**
(408) 730-7292

■ **Information and Reference**
(408) 730-7300

■ **Overdue Materials**
(408) 730-7309

■ **Renewals**
(408) 730-7310

■ **Sc[i]³**
(408) 730-7300 Option 4

■ **Online: Check your account, browse, renew and reserve materials, access full-text articles, learn about upcoming events and more online at www.sunnyvalelibrary.org**

Sunnyvale Center for Innovation, Invention, and Ideas (Sc[i]³)

A partnership between the City of Sunnyvale and the United States Patent and Trademark Office (USPTO), Sc[i]³ serves the intellectual property community in Silicon Valley by obtaining current patent and trademark information, conducting patent and trademark searches, providing opportunities for direct interactions with USPTO officials through videoconferencing and seminars, and ordering USPTO documents.

Get involved! Support the Library by becoming a Library volunteer or joining the Friends of the Sunnyvale Library.

Sunnyvale Area Schools

A great place to live that's also
an excellent place to learn.

■ **Sunnyvale
Elementary
School District**
(408) 522-8200,
Grades K – 8

■ **Cupertino Union
School District**
(408) 252-3000,
Grades K – 8

■ **Santa Clara Unified
School District**
(408) 423-2000,
Grades K – 12

■ **Fremont Union
High School District**
(408) 522-2200,
Grades 9 – 12

ELEMENTARY SCHOOLS

Ponderosa School
804 Ponderosa Ave.
(408) 423-4000

Nimitz School
545 E. Cheyenne Drive
(408) 736-2180

Stocklmeir School
592 Dunholme Way
(408) 732-3363

West Valley School
1635 Belleville Way
(408) 245-0148

Braly School
675 Gail Ave.
(408) 423-1000

Bishop School
450 N. Sunnyvale Ave.
(408) 522-8229

Cherry Chase School
1138 Heatherstone Way
(408) 522-8241

Cumberland School
824 Cumberland Ave.
(408) 522-8255

Ellis School
550 E. Olive Ave.
(408) 522-8260

Fairwood School
1110 Fairwood Ave.
(408) 523-4870

Lakewood School
750 Lakechime Dr
(408) 522-8272

San Miguel School
777 San Miguel Ave.
(408) 522-8278

Vargas School
94086 Carson Drive
(408) 522-8267

MIDDLE SCHOOLS

Cupertino School
1650 S. Bernardo Ave.
(408) 245-0303

Peterson School
1380 Rosalia Ave.
(408) 423-2800

Columbia School
739 Morse Ave.
(408) 522-8247

Sunnyvale School
1080 Mango Ave.
(408) 522-8288

HIGH SCHOOLS

Fremont High School
1279 Sunnyvale-
Saratoga Road
(408) 522-2400

Homestead High School
21370 Homestead Road,
Cupertino
(408) 522-2500

COLLEGES AND UNIVERSITIES

Cogswell College
1175 Bordeaux Drive
Sunnyvale
(408) 541-0100

De Anza College
21250 Stevens Creek
Blvd., Cupertino
(408) 864-5678

Foothill College
12345 El Monte Road,
Los Altos Hills
(650) 949-7777

Mission College
3000 Mission College
Blvd., Santa Clara
(408) 988-2200

**San Jose State
University**
One Washington Square,
San Jose
(408) 924-6350

Santa Clara University
500 El Camino Real,
Santa Clara
(408) 554-4764

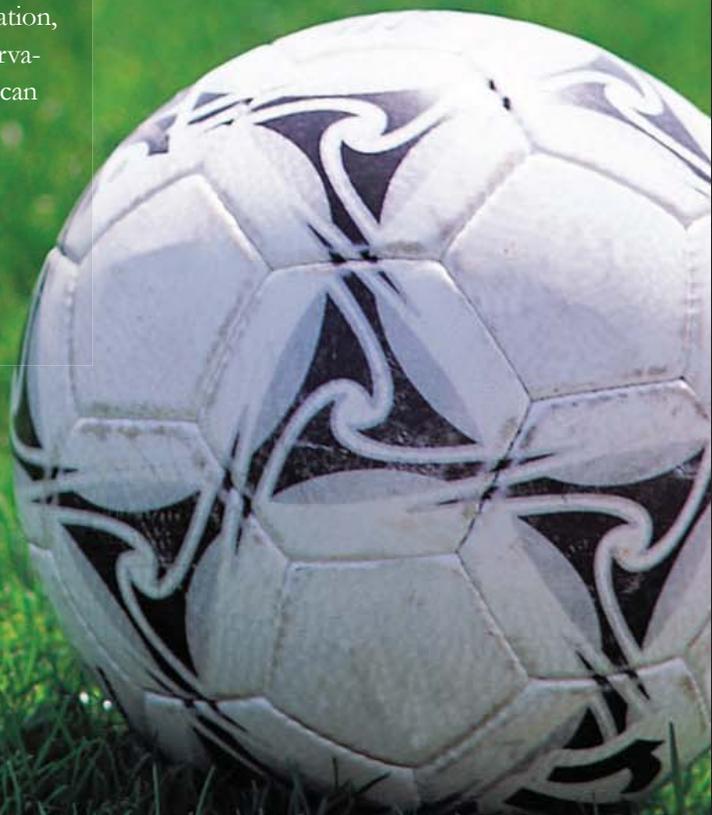
Stanford University
Visitor Information Center
Stanford, CA 94305
(650) 723-2300

Parks & Recreation

With world-class programs and facilities for kids, adults and seniors, Sunnyvale is a great place to play.

The Sunnyvale park system was designed with the goal that every neighborhood would be within walking distance of a park. More than 144 acres are devoted to the City's 18 award-winning neighborhood parks.

A variety of facilities provides opportunities for all ranges of activity, from the enjoyment of shade trees, ponds and fountains, to the active adventures of children, and the competitive spirit of both youth and adults engaged in team rivalry. The four swimming pools at school sites throughout the City supplement program offerings at the City-owned pool at Washington Park. picnic areas, park buildings and an amphitheater are available for rent. For information, call (408) 730-7506. For facility rentals, reservations and fees, call the reservation office at (408) 730-7751. Walk-in reservations for group picnic areas can be made at the Community Center, Monday through Friday from 1 p.m. – 5 p.m.



Living in Sunnyvale

Municipal Tennis Center

The Sunnyvale Municipal Tennis Center has 16 lighted courts including the Jan Young Stadium Court. In 1991, the Tennis Center was selected by the United States Tennis Association to receive the USTA Tennis Facility Award for Design and Programming as a public tennis facility.

The Tennis Center is designed with 16 courts located below the control center, allowing tennis personnel to easily monitor court use.

Residents may register for court use and/or lessons by phone. Court and program fees vary for residents and non-residents. A full-service pro shop is open to the public. For more information, call the Tennis Center at (408) 732-2130.

Multi-purpose Athletic Fields

The Department of Community Services has developed a partnership with the Santa Clara Unified School District, the Sunnyvale Elementary School District and the Cupertino Union School District resulting in improvements to more than 105 acres of open space and multi-purpose athletic fields on school district-owned property. These agreements allow the City to provide a higher level of maintenance over the school sports fields allowing more than 38 baseball and soccer multi-purpose fields to be used by the community after school hours.

Skatepark at Fair Oaks Park

In 2003, the City opened the Sunnyvale Skatepark at Fair Oaks Park. Before the park even opened to the public, skateboarders and skate magazines were already hailing the park as one of the best in Northern California. Free to the public and

open every day from 7 a.m. to sunset, the 18,500 square foot skatepark is available for both skateboarders and inline skaters, though bicycles are not permitted. Protective gear, including knee pads, elbow pads and a helmet, must be worn at all times while using the facility.

Baylands Park

Sunnyvale Baylands Park is a 177 acre regional park located at Highway 237 and Caribbean Drive.

More than 70 acres of the park are developed for recreation, including creative play areas for children, open turf, and walking paths. Group picnics areas and a small outdoor amphitheater are available for reservation, in addition to individual picnic tables available for use without reservations. All features are wheelchair-accessible. More than 100 acres of undeveloped seasonal wetlands provide a habitat for indigenous plants and wildlife. For reservations for further information, call (408) 730-7709.

Dog Park

The City of Sunnyvale has an enclosed half-acre dog park located at Las Palmas Park. The dog park provides residents an opportunity to allow their dogs to lawfully run unleashed. This is the only place in the city where dogs can run unleashed on public property. For more information, call (408) 730-7506.

Golf Courses

Both of Sunnyvale's golf courses, the Sunnyvale Golf Course and Sunken Gardens, have received major face lifts and on-course improvements in recent years. The golf courses are two of Sunnyvale's most heavily used recreation facilities. Sunnyvale Golf Course offers 18 challenging

holes, while Sunken Gardens is a 9-hole "executive course," perfect for beginners. For further information on green fees or golf reservations, call the appropriate Pro Shop: Sunnyvale Golf Course at (408) 738-3666; Sunken Gardens at (408) 739-6588. Restaurant, lounge and banquet facilities are available at each course and may be scheduled by calling:

- **Sunnyvale Golf Course:** (408) 738-3666
- **Sunken Gardens Golf Course:** (408) 739-6588



Sunnyvale Parks and Recreation Facilities

Pool Information/Locations	(408) 730-7350
Columbia Neighborhood Center	785 Morse Ave. (408) 522-8150
Baylands Park	999 East Caribbean Drive (408) 730-7709
Braly Park	704 Daffodil Court
Cannery Park	900 West California Ave.
Plaza Del Sol	Evelyn Avenue & Francis Ave.
Columbia Park	789 Morse Ave.
Community Center	550 East Remington Drive
DeAnza Park	1150 Lime Drive
Encinal Park	445 N. Macara Ave.
Fair Oaks Park	540 North Fair Oaks Ave.
Fairwood Park	1255 Sandia Ave.
Greenwood Manor Park	Ramona & Blair Avenues
Lakewood Park	834 Lakechime Drive
Las Palmas Park	850 Russet Drive
Martin Murphy Jr. Park	999 Corte Medera
Orchard Gardens Park	238 Garner Drive
Ortega Park	636 Harrow Way
Panama Park	755 Dartshire Way
Ponderosa Park	811 Henderson Ave.
Raynor Park	1565 Quail Ave.
San Antonio Park	1026 Astoria Drive
Serra Park	739 The Dalles
Sunken Gardens Golf Course	1010 South Wolfe Road (408) 739-6588
Sunnyvale Golf Course	605 Macara Ave. (408) 738-3666
Municipal Tennis Center	800 Russet Drive (408) 732-2130
Victory Village Park	Fair Oaks Avenue & Kifer Road
Washington Park	840 West Washington Ave.

Living in Sunnyvale

Sunnyvale Community Center

The Sunnyvale Community Center is located at 550 East Remington Drive in Sunnyvale, between El Camino Real and Sunnyvale-Saratoga Road. The Center is a unique recreation complex which includes a Creative Arts Center, Performing Arts Center, Indoor Sports Center, general Recreation Center and an Arboretum Complex.

Use of the Sunnyvale Community Center is for City-sponsored community recreation activities in which anyone may participate. However, there are also accommodations to fit almost every need by private groups from small meeting rooms that can be used by as few as 15 people, to state-of-the-art, Internet-ready conference rooms that can seat 300 guests or clients. A large meeting could be held in the 200-seat theatre, a team building session in the Indoor Sports Center or a wedding reception in one of the fully-equipped banquet facilities. For reservation information, please call (408) 730-7751 Monday through Friday, between 1 p.m. and 5 p.m.

The Sunnyvale Community Center boasts an 200-seat theater, which has a fully rigged and lighted stage that can accommodate plays, recitals and concerts. The theatre hosts two resident theatre companies: California Theatre Center, and Sunnyvale Community Players. California Theatre Center (CTC) is an internationally renowned adult professional theatre company which presents more than 300 performances for young audiences each year.

In addition to producing more than 13 children's productions per year, CTC produces Sunnyvale's Summer Repertory (SSR). SSR is a three-show summer series



The Sunnyvale Community Center features a large pond and relaxing man-made waterfalls.

which includes dramas, musicals, comedies and Shakespeare. Sunnyvale Community Players is a volunteer community theater organization producing theater for children and adults using community resource and talent.

Senior Center

The Community Center campus also includes the brand-new Sunnyvale Senior Center, which hosts educational, recreational and cultural activities for seniors. The Center invites adults 50 years and older to become members. The Senior Center also includes several rooms, including a large ballroom and a professional kitchen, that can be rented for large events.

Recreation Programs

After-School Recreation Programs

The City of Sunnyvale offers a wide variety of after-school recreation, sports, arts and enrichment programs designed to engage children and teens in constructive activities during their after-school hours. The majority of after-school programs are conducted at elementary and middle school sites in Sunnyvale or at the Sunnyvale Community Center. Generally, these programs are fee-based and require advance registration; however, there are also low-cost and free recreation programs offered throughout the year.

Summer Recreation Programs

The City of Sunnyvale also offers a wide variety of recreation, sports, arts and enrichment activities and camps for children and teens during the summer months. For middle school and high school-age teens, there is a summer recreation volunteer program designed to provide young people with the opportunity to develop leadership and job skills. Swim classes and drop-in swim at local pools are a popular summer activity for children and adults.

Activities for Adults

Year-round programs for adults range from adult sports leagues and drop-in gym programs to pottery and other visual and performing arts classes. Most activities are conducted at the Sunnyvale Community Center or athletic fields throughout the City.

Therapeutic Recreation Program

The Therapeutic Recreation Program promotes the development of new leisure skills, increases self-esteem and social skills. The program provides information and referral services and participates in cooperative recreational programs with other cities for special events. We provide social recreation programs for individuals with all types of disabilities and all levels of functioning. For more information about the City's Therapeutic Recreation Program, please call (408) 730-7624.

Living in Sunnyvale

Getting Out

There's lots to do in Sunnyvale and beyond.

As if our high-quality parks and recreation offerings weren't enough, the South Bay is a hub of activity, with lots to do for kids and adults alike.

From the weekly farmer's market in downtown Sunnyvale to San Jose's Tech Museum of Innovation, there's something for everyone.

■ **Sunnyvale Farmer's Market:** With more than 50 vendors displaying, sampling, and offering their freshest seasonal fruits and vegetables, it's a year-round bounty. (510) 745-7100

Downtown Sunnyvale
South Murphy Street between
Washington and Evelyn Avenues
Saturdays, 9 a.m. - 1 p.m., year round
www.urbanvillageonline.com
(Served by VTA bus line 54)

■ **Sunnyvale Historical Museum:** The colorful history of Sunnyvale is chronicled at this museum. Exhibits highlight the City's founding families and agricultural development, from 1850s cherry, plum and pear orchards to today's high-tech industrial parks. Open Sunday 1- 4pm; Tuesday and Thursday 12 - 3:30 (408) 749-0220
235 E. California Ave., Sunnyvale
www.heritageparkmuseum.org
(Served by VTA bus line 54)

■ **Sunnyvale Water Pollution Control Plant:** Learn about water stewardship as you following the water's flow and view processes and equipment on this free 90-minute tour. Tours are available Monday through Friday between 9 a.m. and 4 p.m. Advance reservations are required. (408) 730-7717
1444 Borregas Ave., Sunnyvale

■ **Gilroy Gardens:** Gilroy Gardens Family Theme Park is a one-of-a-kind experience combining four unique gardens and amusement rides with the mid-20th century history and agricultural roots of Santa Clara Valley. (408) 840-7100
3050 Hecker Pass Highway, Gilroy
www.bonfantegardens.com

■ **Children's Discovery Museum of San Jose:** This museum is an educational, cultural and discovery center for kids, families and groups. More than 150 hands-on exhibits and programs invite tinkering, testing, tasting, listening and learning to help visitors understand this complex world. (408) 298-5437
180 Woz Way, San Jose
www.cdm.org
(Served by VTA bus line 23)

■ **Happy Hollow Park and Zoo:** The park features children's rides and amusements, plus 50 domestic, exotic and endangered species from all over the world, including a jaguar and one of the country's largest lemur exhibits. (408) 277-3000
1300 Senter Road, San Jose
www.happyhollowparkandzoo.org
(Served by VTA bus line 25)

■ **Paramount's Great America:** Water rides, kids' areas and high-speed roller coasters abound at this 100-acre amusement park. (408) 988-1776
4701 Great America Parkway, Santa Clara
www.paramountsgreatamerica.com
(Served by VTA light rail and Bus Express 140)

■ **Raging Waters:** The Bay Area's largest water park offers more than one million gallons of family recreation and adventure. High-speed slides include the four-person Barracuda Blaster; among the many other attractions are the 350,000-gallon wave pool and palm-shaded lawns. (408) 238-9900
Lake Cunningham Regional Park
2333 S. White Road, San Jose
www.rwsplash.com
(Served by VTA bus line 71)

■ **San Jose Museum of Art:** The San José Museum of Art presents rotating exhibitions with a focus on contemporary art. The museum schedules poetry readings, concerts, lectures and children's activities. A store and cafe are operated in the museum. (408) 294-2787
110 S. Market St., San Jose
www.sanjosemuseumofart.org
(Served by VTA light rail and bus line 22)

■ **Six Flags Discovery Kingdom:** Six Flags Discovery Kingdom is a combination wildlife park, oceanarium and amusement theme park. (707) 643-6722
2001 Marine World Parkway, Vallejo
www.sixflags.com/parks/marineworld
(Take BART from Fremont)

■ **Stanford University:** Visitors to Stanford can join guided tours of the campus or explore the grounds on their own. Guided campus walking tours leave daily, except during certain academic breaks, at 11 a.m., and 3:15 p.m. from the Memorial Auditorium information booth, across from Hoover Tower. Tours by motorized cart are also available. (650) 723-2560
Palm Drive, off El Camino Real
Palo Alto
www.stanford.edu
(Served by VTA bus line 22)

■ **The Tech Museum of Innovation:** More than 250 interactive exhibits devoted to innovation, exploration, communication and the human body show visitors how technology touches their lives. Also featured are the 290-seat Hackworth IMAX® Dome Theater, Tech Café and Tech Store, with the latest in gizmos and gadgets. (408) 294-8324
201 S. Market St., San Jose
www.thetech.org
(Served by VTA bus line 22)

■ **Winchester Mystery House:** Oddities include a stairwell that leads to a ceiling, a window built into the floor, doors that open to blank walls, upside down posts and much more. (408) 247-2000
525 S. Winchester Blvd., San Jose
www.winchestermysteryhouse.com
(Served by VTA bus line 23)

Public Safety

PUBLIC SAFETY DIRECTORY

Emergency	911
If on a cell phone	(408) 736-6244
Non emergency	(408) 730-7100
Animal control unit	(408) 730-7178
Bicycle licenses	(408) 730-7100
Complaints	(408) 730-7110
Crime prevention	(408) 730-7140
Emergency services	(408) 730-7190
Fingerprinting	(408) 730-7100
Fire inspections	(408) 730-7212
Fire stations	(408) 730-7110
Fire Station #1 – 171 N. Mathilda Ave.	
Fire Station #2 – 795 E. Arques Ave.	
Fire Station #3 – 910 Ticonderoga Drive	
Fire Station #4 – 996 Wolfe Road	
Fire Station #5 – 1120 Lockheed Way	
Fire Station #6 – 1282 N. Lawrence Station Road	
Lost and found	(408) 730-7107
Public Safety Headquarters, 700 All America Way	(408) 730-7100
SNAP (Sunnyvale Neighbors Actively Prepare)	(408) 730-7190
Station tours	(408) 730-7140

Sunnyvale serves and protects with a unique police and fire service.

The City of Sunnyvale is consistently rated as one of the top 10 safest cities in the nation, according to FBI crime statistics. This extraordinary record of safety is due in large part to the City's exceptional, and unique, Department of Public Safety (DPS).

Using a public safety concept adopted by the city in 1950, DPS performs both police and fire functions. Personnel are trained in both fire fighting and law enforcement, enabling patrol officers to respond to fire emergencies from the field.

Sunnyvale crime prevention

Prevention programs are a key to our safety record. As part of our commitment to provide residents with the most comprehensive services possible, we offer many programs and services that are available free of charge.

A home or business security survey can be performed by crime prevention personnel. The crime prevention representative will walk through your home or business with you, pointing out various security recommendations. A written copy of those recommendations will be provided.

Neighborhood watch meetings are a step toward reducing crime in your area by giving you a chance to meet with a public safety officer and your neighbors in a positive setting. Sunnyvale employs innovative partnerships in solving problems and preventing crimes. New residents should know that they now live in a city that values community feedback

and actively identifies community members' concerns. Among the topics covered at the meeting are general home security techniques, reporting suspicious incidents and organizing your neighborhood to more effectively watch out for each other. A time for questions is provided during which residents may bring up matters of particular concern.

Animal control

The department of public safety animal control unit ensures the safety of sunnyvale residents and animals. The animal control unit issues dog licenses and cat registrations, enforces the leash law and pooper scooper law, handles all nuisance animals, loud or barking dogs, and lost or found dogs; and loans animal traps free of charge, for raccoon, possum and other animals. For more information, call the animal control unit at (408) 730-7178.



Working in Sunnyvale

Internet pioneer Yahoo! is headquartered on First Street in Sunnyvale

From the Valley of Hearts Delight to the Heart of the Silicon Valley

From the days when orchards and farmlands dominated the area to the modern hustle and bustle of the high-tech industry, Sunnyvale has always been at the forefront of the valley's economy. Located in the heart of Silicon Valley, Sunnyvale is an excellent location to work and do business.

Some of the world's largest and most well-known high-tech companies are headquartered in Sunnyvale, including Yahoo!, Advanced Micro Devices, and Network Appliance. Aerospace and defense also play a prominent part in the City's business community; both Lockheed Martin Space Systems and Northrop Grumman have facilities in Sunnyvale.

Economic growth in Sunnyvale is driven by a partnership between the City and the business community that is built upon the foundation of innovation and creating opportunity. Sunnyvale's *Economic Development Division* works directly with businesses as the first and continuing link to City government. We anticipate the needs of businesses and maintain a dynamic environment for pioneering new processes and technologies in a changing world.

Largest Companies in Sunnyvale, based on number of employees:

Lockheed Martin Space Systems	Palm, Inc.	Sun Microsystems, Inc. (Sun 03)
Advanced Technical Resources	Lockheed Martin Technical Operations	Camino Medical Group
Finisar Corporation	West Valley Engineering Inc.	Affymetrix, Inc.
Network Appliance, Inc. (Headquarters)	Fujitsu Computer Systems	Interwoven, Inc.
Yahoo!, Inc. (Headquarters)	Harmonic, Inc.	Blue Coat Systems, Inc.
Marvell Semiconductor, Inc.	Ariba, Inc.	Sandisk Corp.
	Sun Microsystems, Inc. (Sun 02)	Synopsys, Inc.
		Spansion, LLC

WHAT SETS SUNNYVALE APART

- **Highly educated and trained workforce** with experience across technology, biotechnology, manufacturing and financial services.
- **Superb quality of life** featuring outstanding weather, excellent schools, recreation and cultural activities, award winning parks, very low crime rate and centralized access to all of Northern California.
- **Leading edge research facilities** nearby including Stanford University, University of California at Berkeley, Sandia National Laboratories, Lockheed Martin Space Systems,

NASA Ames Research Center, Moffett Field, Onizuka Air Force Station and Satellite Tracking Facility, San Jose State University and Santa Clara University.

- **Streamlined City permit process.** E-permits enable companies to meet time-to-market goals.
- **History of business innovation** and success that contributed to the growth of the Silicon Valley and many of the most profitable companies in the nation.
- **High level of municipal services** at remarkably low cost.



Sunnyvale City Hall is located at 456 West Olive Ave.

CITY DEPARTMENTS

- **City Attorney**
(408) 730-7464
- **Community Development**
(408) 730-7444
- **Community Services**
(408) 730-7517
- **Employment Development**
(408) 730-7232
- **Finance**
(408) 730-7380
- **Human Resources**
(408) 730-7490
- **Information Technology**
(408) 730-7540
- **Library**
(408) 730-7300
- **Office of the City Manager**
(408) 730-7480
- **Public Safety**
(408) 730-7100
(non-emergency)
- **Public Works**
(408) 730-7415

Community Resources

A strong network of organizations support the Sunnyvale community.

CHILD CARE

- **City of Sunnyvale Child Care Resources:**
(408) 523-8150
785 Morse Ave., Sunnyvale
Information & referral for parents and child care providers
- **Community Child Care Council of Santa Clara County, Inc. (4 C's)**
(408) 487-0747
111 E. Gish Road, San Jose
Resource and referral, child care payment assistance, food subsidy payments to child care providers

FOSTER AND ADOPTIVE CARE

- **Department of Family and Children's Services**
(408) 299- 5437 (KIDS)
Santa Clara County Social Services
333 W. Julian St., San Jose
www.299-kids.org
Please call for an appointment

COUNSELING AND MENTAL HEALTH

- **Columbia Neighborhood Center**
(408) 523-8150
785 Morse Ave., Sunnyvale
Affordable, sliding fee scale for counseling.
Please call for an appointment.
- **Sunnyvale Community Counseling Center**
(408) 524-4900
- **John F. Kennedy University**
572 Dunholme Way, Sunnyvale
Affordable, sliding fee scale for counseling.
Please call for an appointment

- **TOUGHLOVE – Cupertino**
(650) 780-9587 Mailbox #3
Support group for parents and young people

DOMESTIC VIOLENCE AND CHILD ABUSE

- **Advocate in District Attorney's Office**
(408) 792-2546
- **Asian Women's Home**
(408) 975-2739
2400 Moorpark Ave., San Jose
Monday – Friday, 8:30 a.m. – 5:30 p.m.
24-hour crisis hotline, emergency shelter, food, clothing, counseling
- **Santa Clara County Child Abuse Hotline**
(408) 299-2071
Department of Family and Children's Services
- **Social Advocates for Youth (SAY)**
(650) 961-2622
- **Support Network for Battered Women (Toll Free Crisis Line)** (800) 572-2782
1975 W El Camino Real, Suite 205, Mountain View
Counseling, shelter and children's services for victims of domestic violence.

DRUGS AND ALCOHOL

- **Center for Substance Abuse Treatment** (800) 662-4357 (HELP)
US Department of Health & Human Services
- **Al Anon/Alateen**
(408) 379-1051
Support for relatives and friends of alcoholics
Taped meeting information
- **Alcoholics Anonymous**
(408) 374-8511
Santa Clara County Central Office
24-hour help line
- **Narcotics Anonymous**
(408) 998-4200

EMPLOYMENT

- **NOVA**
(408) 730-7232
505 W. Olive Ave., Suite 550, Sunnyvale
No cost professional employment training.

Community Resources

EMERGENCY SHELTERS AND FOOD

■ 24-Hour Shelter Hotline

(800) 774-3583

■ Bill Wilson Center

(408) 243-0222

Emergency shelter, food, clothing

■ Emergency Housing Consortium

(408) 294-2100

2011 Little Orchard St., San Jose
Emergency shelter for individuals and families

■ Salvation Army

(408) 720-0420

Emergency food, clothing, financial assistance, drug/alcohol treatment

■ Sunnyvale Community Services

(408) 738-4321

725 Kifer Road

1 p.m. – 4:30 p.m.

Financial assistance, food, human services referrals.

■ California Women, Infants and Children (WIC) Supplemental Nutrition Program

(888) 942-9675

Health and nutrition program for low income pregnant women and their children under 5

■ Our Daily Bread

(408) 736-4108

St. Thomas Episcopal Church

231 S. Sunset Ave., Sunnyvale

Monday, Wednesday, Friday,

11:00 a.m. – 12:30 p.m.

Free hot lunch; open to all.

■ Second Harvest Food Bank of Santa Clara County

(800) 984-3663

Free food for low-income individuals.

NON-EMERGENCY SHARED HOUSING

■ Catholic Charities of Santa Clara County

(408) 468-0100

2625 Zanker Road, Suite 200, San Jose
Shared housing, affordable housing, employment assistance, counseling

HEALTH CARE & WELLNESS

■ Alzheimer's Association Family Help Line

(800) 660-1993

■ Camino Medical Group Urgent Care Clinic

(408) 730-4300

201 Old San Francisco Road, Sunnyvale
M – F 8 a.m. – 9 p.m., Weekends and Holidays

8 a.m. – 8 p.m.

Walk-in urgent care services

■ Columbia Neighborhood Center

(408) 523-8150

785 Morse Ave., Sunnyvale

Free health services for children 0 – 18:

Monday and Friday,

8:30 a.m. – 12:30 p.m.; Wednesday

11 a.m. – 7 p.m.

■ El Camino Hospital

(800) 216-5556

2500 Grant Road, Mtn. View

24-Hour Health Information

■ Planned Parenthood

(408) 739-5151

604 E. Evelyn Ave., Sunnyvale

Walk in: Monday 9 a.m. – 6:30 p.m;

Wednesday 10 a.m. – 6:30 p.m. Also by appointment.

Reproductive and general health care services

■ RotaCare Free Clinic

(650) 988-8200

Park Pavillion (YMCA back entrance)

2400 Grant Road, Mtn. View

Free health services; insurance not required

■ Valley Health Center at Fair Oaks

(888) 334-1000

660 S. Fair Oaks Ave., Sunnyvale

By appointment only

■ Lucile Packard Children's Hospital Teen Health

(888) 711-TEEN (8336)

Nurses available to take calls Monday

– Friday 12 p.m. – 7 p.m. Saturday and

Sunday 8 a.m. – 8 p.m. Toll-free line for

immediate answers to health-related questions; entirely confidential

Suicide Prevention

■ Suicide and Crisis Services of Santa Clara County

(800) SUICIDE or (408) 279-3312

24-hour phone counseling

INFORMATION AND REFERRAL

■ Parent Information and Referral Center

(800) 690-2282

Lucile Packard Children's Hospital
Pediatric nurses available to answer questions about children's health Monday – Friday 12 p.m. – 7 p.m. Saturday and Sunday 8 a.m. – 8 p.m.

■ Sunnyvale Library

(408) 730-7300

665 W. Olive Ave, Sunnyvale

Monday – Thursday, 10 a.m. – 9 p.m.;

Friday – Saturday, 10 a.m. – 6 p.m.;

Sunday, noon – 6 p.m.

■ United Way First Call for Help

(408) 248-4636

Full range of free health and human services information

HELP LINES

■ "24-7 Line" Youth in Crisis Hotline

(888) 247-7717

Santa Clara County

■ AIDS Hotline

(800) 342-2437

National Center for Disease Control

■ Anti-Hate Hotline

(408) 279-0111

CONTACT Cares

For discrimination reporting

■ California Youth Crisis Line

(800) 843-5200

California Child Youth and Family Coalition

Community Resources, continued

■ GLBT National Youth Talkline

(800) 246-7743

Lavender Youth Recreation and Information Center (LYRIC)

■ National Center for Missing and Exploited Children

(800) 843-5678

■ National Runaway Switchboard

(800) 621-4000

■ CONTACT Cares

(408) 279-8228

CONTACT Cares

Part of the Bill Wilson Center; for kids/teens who are home alone

HOSPICE CARE

■ Pathways Hospice

(888) 755-7855

585 N. Mary Ave

Sunnyvale

LEGAL ASSISTANCE / MEDIATION / CONFLICT MANAGEMENT

■ California Center for Law and the Deaf (CalCLAD)

(877) DEAF-LAW (332-3529)

■ Katharine and George Alexander Community Law Center

(408) 288-7030

1030 The Alameda, San Jose

Free legal services for low-income individuals

■ Project Sentinel

(408) 720-9888

1055 Sunnyvale-Saratoga Road,

Room 3, Sunnyvale

Housing mediation and advice

■ Santa Clara County Superior Court

(650) 462-3800

Small Claims: 270 Grant St. Palo Alto

MULTILINGUAL AND IMMIGRATION

■ SIREN – Services and Immigrant Rights Education Network

(408) 286-5680

Immigrant community empowerment and access to services

PARENT EDUCATION

■ Social Advocates for Youth (SAY)

(408) 956-8034

Classes for parents of pre-teens and teens

■ YWCA Santa Clara Valley Parent Education Program

(408) 295-4011 ext. 214
Classes for parents of toddlers through teens

PUBLIC SAFETY

Non-emergency Numbers

■ Sunnyvale Department of Public Safety

(408) 730-7100

■ California Highway Patrol

(408) 467-5400

■ Santa Clara County Sheriff

(408) 808-4900

■ Santa Clara County Fire Department

(408) 378-4010

Gang Intervention/Prevention

■ Catholic Charities of Santa Clara County

(408) 938-6731

Washington United Youth Center

921 S. First Street, Suite B, San Jose

Individual and family support, gang intervention, mediation and crisis response

■ Social Advocates for Youth (SAY)

(650) 961-2622

Mentoring, counseling, and other services for youth 24-hour hotline

Neighborhoods

■ City of Sunnyvale Neighborhood and

Community Resources

(408) 730-7599

Resident and neighborhood association support

■ City of Sunnyvale Neighborhood Preservation Program

(408) 730-7610

Information about city ordinances, codes and regulations

■ Sunnyvale Neighborhoods Actively Prepare (SNAP)

(408) 730-7190

City of Sunnyvale Office of Emergency Services

SENIOR ADULT SERVICES

■ Sunnyvale Community Services

(408) 738-4321

725 Kifer Road, Sunnyvale

■ Sunnyvale Senior Center

(408) 730-7360

550 E. Remington Drive, Sunnyvale

Monday – Friday, 9 a.m. – 4:30 p.m.

Activities and services for adults 50 and older



This *New Resident Guide* was produced by the Sunnyvale Communications Office, in the Office of the City Manager. If you have any questions or would like more information, contact us at (408) 730-7535, TDD (408) 730-7501, e-mail communications@ci.sunnyvale.ca.us.

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